

**ACTION TAKEN STATUS ON THE ISSUES/POINTS RAISED
BY POLICE PERSONNEL DURING SAMPARAK SABHA HELD
ON 03-01-2015 IN POLICE LINES SECTOR-26 UNDER
THE CHAIRMANSHIP OF SHRI RAJENDER P UPADHYAY,
IPS, INSPECTOR GENERAL OF POLICE (UT)
CHANDIGARH.**

Sr. No.	Point/issue raised	Action taken
1.	(i) That the sanctioned strength of Communication wing, which is still the same as was in the year 1985 as such the same may be got increased by sanctioning of more posts for Communication wing. DIG Chandigarh informed that a proposal for sanction of 104 posts for Communication wing is already under active consideration with the GOI/MHA and also informed that recruitment of 35 wireless operators is already under progress and is likely to be completed by March-April, 2015.;	A proposal is already under active consideration with GOI/MHA for sanction of 104 posts for wireless cadre, which include SP(1), Insp (2), SI/ASI (55), HC (39) and C (7). Besides, recruitment to fill up 35 posts of Constable (wireless Operator) is at final stage.
	(ii) That a policy should be framed to grant time bound promotions to police personnel even if it is without any monetary benefit. DIG Chandigarh told that it will be examined under the rules;	Matter has been taken up with DGP Punjab vide No.5289/UT(E-2) dated 30-01-2015 to intimate if any such scheme exists in Punjab Police and if so supply copies of the rules/guidelines. On receipt of reply from Punjab Police, matter will be examined.
	(iii) that an email ID be provided for the police personnel to raise their grievances, if any, discreetly as sometimes they want to complain something without disclosing his name. He also suggested that if found false, action may be taken against the employee	A well established grievances redressal system exists for the purpose in the department. The Police personnel cannot submit their requests concerning their service matters directly bypassing the prescribed channels

<p>sending the email. DIG Chandigarh informed his that for the redressal of grievances, Orderly Rooms are held regularly and weekly by all the IPS officers. Any of the employee can fearlessly take his grievance or claim before the officers. Even if he want to keep his name confidential, he can tell the officer during OR. But employees must keep in mind that complaints should not be vague and baseless. He also assured to examine it, if possible</p>	<p>under the PPR. Orderly Rooms are regularly held by senior officers where the employees can put forth their problems. Any employee can make a request during OR to get his complaint enquired into discreetly. However, they cannot be allowed to send their applications/ requests directly via email to senior officers violating the prescribed channel of communication as provided under PPR being member of the disciplined force.</p>
<p>(iv) that Private hospitals should be empanelled for Police Department employees also so that they could get treatment in such private hospitals also for themselves and their family members. DIG assured that a proposal will be sent to Chandigarh Administration in this regard.</p>	<p>Proposal has been sent to Chandigarh Administration vide No.2118/UT/A-5 dated 23-01-2015 for empanelment of private hospitals for the purpose of taking medical facilities for Chandigarh Police employees.</p>
<p>(v) that a grocery canteen, on the pattern of Police Lines Canteen, may also be provided in the Police Headquarters. DIG assured that this matter will be examined and if space and staff could be arranged, it will be started.</p>	<p>At present adequate space is not available at PHQ to setup grocery canteen in the PHQ. Once the adequate space is available, feasibility of opening the extension counter of Police Lines Grocery Canteen at PHQ will be considered.</p>
<p>(vi) that the police employees face lot of problem regarding their uniform articles, which are not issued in time and when issued are not good in quality. He suggested</p>	<p>The Department is well aware of the requirement of good quality uniform articles. Because of this reason sometimes supplies are not</p>

	<p>that instead of issuing uniform articles, they should be paid clothing allowance so that they could purchase good quality articles from the market. DIG informed that it is always effort of the department to get uniform articles of best quality after getting the same tested from the laboratory. Sometimes delay happens in the procurement as a set procedure under the financial rules has to be followed and in certain cases samples in the laboratory fail resulting rejection of supply. DIG also promised that the proposal on Punjab pattern to allow clothing allowance instead of uniform articles will be examined.</p>	<p>accepted by the department resulting delay in procurement of some uniform articles.</p> <p>The Department has also already taken up with the Chandigarh Administration to enhance stitching charges and pursuing vigorously.</p> <p>Similarly, Department has also taken up with the Chandigarh Administration that police personnel be paid cash amount of Rs.1100/- each in lieu of winter jacket and matter is being pursued vigorously for early approval.</p> <p>Regarding demand of the employees for clothing allowance in lieu of uniform articles on Punjab Police pattern, the matter is being taken up with the Chandigarh Administration.</p>
2.	<p><u>PardeepKumar, 3318/CP (PS-31):</u> He stated that he has not got promotion even after rendering 24 years of service. He further requested that they may be sent for Lower School Course as per their seniority. DIG Chandigarh informed that about 148 vacancies of Head Constable are available and PHQ has already initiated process to fill up these posts.</p>	<p>Keeping in view the sentiments of the force, it has been decided to take up the matter with the Chandigarh Administration once again. In case, however, if the proposal is not approved by the Home Department, the department will have to go ahead as per existing rules. The department, while pursuing the matter with the Home Department to get one time more relaxation,</p>

		<p>has also initiated process for going ahead as per order dated 12-07-2013 i.e. 70% by seniority-cum-merit, 25% by Basic Proficiency Test (BPT) and 5% out of Sports quota, as about 148 vacancies are lying vacant. Under this scheme also, department will be able to atleast send 104 Constable as per seniority-cum-merit.</p> <p>A tentative list of 104 Constables eligible for deputing them to promotional course as per seniority-cum-merit has also been issued calling objections, if any, from the Constables and this list has also been uploaded on the Chandigarh Police website.</p>
3.	<p>Const. Naveen Kumar, 4767/CP (Crime Branch): He stated that an amount of Rs.100/- is deducted from their salary on account of free travel facility in CTU buses but CTU has stopped long route buses and thus they are not able to utilize this facility. He requested for similar facility in the Haryana Roadways buses even if some monthly subscription is to be paid. DIG Chandigarh informed that this matter already stands referred to Chandigarh Administration and will be pursued further.</p>	<p>Matter already stands taken up with the Chandigarh Administration to allow Chandigarh Police personnel free travel concession facility on CTU pattern in Haryana Roadways buses also.</p> <p>The Chandigarh Administration has also enhanced the existing monthly charges from Rs.100/- to Rs.250/- for free travel concession facility to Chandigarh Police employees in CTU buses but the department has not implemented it and has taken up with Chandigarh Administration to</p>

		withdraw the same. Matter is further personally and vigorously pursued by the senior officers with the senior officers of the Chandigarh Administration.
4.	Const. Mohan, 4835/CP (Comn): He suggested that MHC staff should be transferred on regular basis and their tenure should not be more than 6 months as they always harass the police personnel for leave or duties, etc. DIG informed that matter will be examined. He also informed that a standing order on posting of MHCs is under consideration and will be finalized shortly.	standing orders on MHC staff regarding tenure/transfer is under consideration and would be finalized shortly.
5.	HC Dilawar Sinigh, 2550/CP (EOW): He stated that he has rendered 26 years of service and has two room house. He stated that he had given request for three room house in Sector-26. He was recently allotted house in Sector-46 but his family was not in a position to shift to Sector - 46 and thus he requested for house in Sector-26. He requested for allotment of house in Sector-46. He also raised the problem of maintenance of houses. W/IGP told that regarding housing problem of police employees and maintenance of houses, he will speak at the end during his address.	In this regard, it is stated that police pool House no.4288/AT-II, Sector-46 was allotted to him vide order dated 11.10.2013 but he did not take possession of the allotted house and debarred for Govt. accommodation for two years. Later on, as per order of W/IGP, debarred order of 53 police officials, have been revoked vide order dated 03.09.2014 and HC Dilawar Singh is one of them (copy of the revoked order circulated among all officials). Now he can apply for the allotment of Type-II house.
6.	Const. Surjeet Singh, 1898/CP (MC & PCA(PHQ)): He also raised the issue	The department is quite alive to the problem of repaid/maintenance/reno

	<p>of delay in maintenance of houses by the Maintenance Department of PWD Chandigarh Administration.</p>	<p>uations of police pool houses. During the year 2014 till date, a number of proposals have been approved such as:-</p> <ul style="list-style-type: none"> i) Renovation of 156 type II police houses (Sec-46) - Rs.3.23 Crore; ii) Providing floor tiles in 108 type I houses in Police Complex Sec-20A - Rs. 46 Lac iii) <p>Further the department has also taken up with the Chief Engineer to establish a separate and independent Maintenance Booth in Police Lines, Sector-26, Chandigarh, for the benefit of residents of Police Lines.</p>
7.	<p>HC Padam Singh, 2859/CP (PS-3):</p> <p>He requested that police personnel, who are alcoholic, should not be dismissed from service but compulsorily retired from service so that he could get pensionary benefits. W/IGP told that any such action is taken under the rules considering totality of the matter. However, he is very much against police personnel on duty under the influence of liquor. Such police personnel who could not restrain them from performing duty after taking liquor should not expect any sympathy and they deserve the punishment not less than dismissal.</p>	No action required.

8.	<p><u>Const. Krishan Kumar, 3710/CP (Security wing):</u> He requested for transfer from pipe band to brass band. He was advised to submit his request through proper channel which will be put up by I/c PEB Branch to the PEB during next PEB meeting for decision.</p>	<p>His request will be considered and examined by PEB in its next meeting.</p>
9.	<p><u>Vol. Sandeep Singh, 23/CHG (PS/17):</u> He made a request to issue jackets to HGVS on the pattern of police personnel as Home Guard Volunteers perform duties in different type of jackets in different colours. W/IGP appreciated him for raising such an important issue. He informed that the department is already making efforts to resolve this important issue. He asked DCHG to put up the file with latest status so that matter could be pursued.</p>	<p>As per para 3.2 of Chapter-III of Compendium of instructions of Home Guards-2007 issued by Ministry of Home Affairs New Delhi, jackets is not authorized uniform article for Home Guard Volunteers.</p>
10.	<p><u>HC Rajkumar, 3181/CP (PS-31):</u> He requested for some policy to give monetary assistance to police employees in case of sudden emergency in case of accident or serious health problem. Similarly, in case of death monetary assistance be rendered. It was informed that such benefits already exist. An employee get advance from the department on the basis of certificate from Hospital, under the rules. DIG Chandigarh further informed that all the Chandigarh police employees are already covered under a group</p>	<p>Under various welfare schemes, police personnel are already been allowed following financial benefits:-</p> <p>i) In case of unfortunate death of police employee, a lump sum grant of Rs.2 lac is paid to the family, besides a monthly pension of Rs.5,000/- per month for 10 years;</p> <p>ii) An amount of Rs.10,000/- is immediately paid to the</p>

	<p>insurance scheme wherein Rs. 5 lac are given in case of death in accident besides claim for disability up to Rs.5 lac as per disability percentage. He also informed that earlier this facility was available to Chandigarh Police employees on payment of Rs.204/- per annum but now with the personal intervention of W/IGP this amount has been reduced to Rs.138/- per employee per annum. W/IGP also informed that he has decided that from this year 2015 no deduction in this regard will be made from the salary of the police employees but the entire amount will be paid out of the welfare fund. W/IGP also informed that he has been briefing senior police officers, from time to time, that in case of any emergency such as accident etc., Inspector I/C of the unit and DYSP concerned must visit the hospital to find out if the staff member or his family need any assistance. He again reiterated and asked the Inspectors and DySPs to attend to such emergencies in future also and even further bring it to the notice of SSPs/DIG or even to W/IGP, if their intervention or assistance is required for the welfare of such police employee.</p>	<p>family as funeral expenses.</p> <p>iii) An amount of Rs.30,000/- is also allowed as interest free loan to the employee, which is recovered in 20 equal instalments;</p> <p>iv) All the police employees are injured and covered for Rs.5 lac against accidental death and the entire premium on this is paid from the welfare fund;</p> <p>v) In case of medical indoor treatment, the employees can apply for medical advance on furnishing the estimate duly undersigned by Medical Superintendent of PGI or GMSH-16 or GMCH-32.</p>
11.	<p>Vol. Jatinder Kumar, 1048/CHG (PCR):</p> <p>He stated that some of the HGVS have to undergo refresher course even three times in year whereas some HGVS never</p>	<p>The name of some Volunteers which are not being included in the refresher courses either they are exempted by senior officers or deputed</p>

	<p>undergo the same. W/IGP asked Sh. B.S. Chadha, DCHG to formulate a complete annual calendar of refresher course for HGVS and display it on the notice boards for the information of all HGVS</p>	<p>with senior officers or deployed on static duties or they are not exempted. However, as per orders of senior officers, the period of refresher courses has been reduced to 15 days to ensure that all HGVS undergo training at least once in every two years with no exceptions. Accordingly, the lists of volunteers for two years w.e.f. 01st Feb 2015 has been worked and displayed on notice board.</p>
12.	<p>HC Narinder Singh, 1623/CP (PS Manimajra): He requested that maximum age for recruitment should be increased from 23 years to 25 years. W/IGP informed that for wards of police personnel there is already two years relaxation. He also assured that the request will be examined under the rules and if possible it will be got increased from the Administration. W/IGP also informed the employees that Chandigarh Police will be going to recruit about 1000 Constables in the near future during 2015 and thus they should prepare their children, who are aspirant for appointment as Constable, to compete in the recruitment process. They should start practice for Physical Efficiency Test and prepare themselves for the Written Test to achieve higher merits in the open competition during recruitment process. The employees should not expect any help to their wards in the ground during physical efficiency test and rather</p>	<p>The age limit for the purpose of recruitment as Constable in Chandigarh Police is 18 to 23 years as per provisions of PPR. Further, for SC/OBC, relaxation of 5 and 3 years respectively is available. The wards of Chandigarh Police employees are further eligible for two year more relaxation. As such, wards of Chandigarh Police employees are already getting the benefit of maximum age upto 25 years in General Category, 28 years for OBC and 30 years for SC category.</p>

	prepare their wards to successfully clear the same	
13.	<p><u>Vol. Vijay Kumar, 1037/CHG (PS-17):</u></p> <p>He requested that for the Home Guard Volunteers, age, chest, height relaxation as available to the wards of Chandigarh Police employees be allowed. W/IGP informed that Chandigarh Home Guard volunteers are already being given relaxation in age. Regarding relaxation in chest and height, matter will be examined</p>	<p>Home Guard Volunteers are already being granted age relaxation up to 5 years. The matter for further relaxation in chest and height has been considered but rejected.</p>
14.	<p><u>Vol. Pawan Kumar, 1047/CHG (PCR):</u></p> <p>He requested that if someone from Home Guards is found guilty, he is straightway being discharged from the Department and therefore they be given less punishment. W/IGP told that such orders of discharge are passed as per rules after applying proper mind on the facts. He also informed that recently it was found that out of the five HGVs, who were discharged, some of them were not at fault. The department has taken them back. Thus, it cannot be said that such decisions are not taken on merit</p>	<p>Action to discharge a Home Guard volunteer is always taken on merit taking into accounts all the facts on record.</p>
15.	<p><u>SI Baldev Singh, 893/CHG(Vigilance):</u></p> <p>He requested to raise proper kitchen and some rooms to accommodate relatives during marriage functions in and around multi-purpose hall. His other concern was about water logging on road in</p>	<p>The concerned SDO Civil wing and representative of Architect Department has been shown the area of the multipurpose hall for giving estimates and drawing for approval to setup commercial kitchen near the multipurpose hall</p>

	<p>front of house no 165-168 in Police Lines. Sh. Suman Kumar, DSP/Lines told that a proposal regarding two rooms in Multipurpose Hall is already under process. W/IGP asked DySP/Lines to pursue the matter regarding shed for kitchen with Engineering Department. W/IGP also informed the staff that he has already asked the officers to keep the proposal ready for a triple story building to be raised for NGO Hostel after shifting of Dog Squad to Manimajra. Regarding, problem of water logging, DSP/Lines that matter already stand referred to Road Wing of Engineering Department. W/IGP asked DSP/Lines to pursue it on priority</p>	<p>on receipt of proposal. The matter will be pursued. As regard to logging on roads in front of house No.165-168 SDE Public Health UT has been shown the area and necessary work will be done shortly.</p>
16.	<p><u>Platoon Commander J.C. Khan 373/CHG:</u> He requested for increase in Insurance cover. and requested for raising it on patterns of Punjab. W/IGP asked DCHG to procure the instruction from Punjab State and examine for recommendations to the Chandigarh Administration</p>	<p>The volunteers of Home Guards are covered under group personal accidental insurance policy of two lacs from the nationalized insurance company in accidental death cases. The amount of insurance premium is paid out of HG welfare Funds which is contributed from their monthly subsistence allowance. It has also been verified from Punjab Home Guards that volunteer of Punjab Home Guards are covered under two different insurance policies i.e. Accidental and natural death from two different private insurance companies. The insurance coverage is three lacs in each. The collective amount of insurance premium is</p>

		<p>contributed once a year from volunteers which comes to Rs. 3500/- per head/per year approximate.</p> <p>However, as per orders of senior officers, tender from GPA insurance 05 lacs coverage from the volunteers and permanent employees on Chandigarh Police pattern for the next year w.e.f. 14.02.2015 to 13.02.2016 have been floated in leading news papers.</p>
17.	<p>HC Rajinder Singh, 3013/CP (Traffic):</p> <p>He raised the issue of electricity in newly built 10 houses of Sector-42, Chandigarh. DIG Chandigarh assured that matter will be looked into</p>	<p>The problem, as confirmed from HC Rajinder Singh, No. 3013/CP has been resolved.</p>
18.	<p>L/C Deepika, 4059/CP (Security wing):</p> <p>She requested that Identity Cards be issued to them with details of their family members as the certificates issued by the PHQ are not accepted by hospitals after the lapse of six months. W/IGP appreciated the suggestions and desired that I/Card to the employees should not only contain details of family members, if possible, but should also carry address and contact (Mobile) number, etc. of the employee concerned. He asked ADO to examine this issue after getting specimens of I/Cards from other departments. L/C Deepika also raised the problem regarding insufficient residential accommodation. W/IGP informed that the</p>	<p>i) Enquiries made from GH-16 and GMCH-32 have found that they accept the dependent certificates irrespective of date of issue.</p> <p>ii) As regards issue of I/Cards, matter is under active consideration to issue I/Cards with latest technology to all police employees, which would contain maximum details.</p>

	<p>satisfaction level of residential family accommodation for Chandigarh Police employees is the best as compared to other States/UTs Police. w/IGP further informed that for further increase in police pool accommodation, the department has already prepared a big housing project under which 1500 houses, most of which would be for ORs, is about to start at Dhanas shortly. w/IGP told that this project is at the top on priority list of works on which he is pursuing at personal level</p>	
19.	<p>HC Jarnail Singh, 2970/CP (Opns Cell):</p> <p>He stated that there is a lot of parking problem in Police Lines, Sector-26 particularly for those who are residing on the first and second floors and requested for common parking space in Police Lines, Sec-26, Chandigarh or some park should be earmarked for the same. w/IGP told that he is personally not in favour of converting parks into parking area as these are meant for the children for their recreational activities for healthy life. The beautification of Police Lines park is also one of the priorities for him and for this purpose he has already taken up with the authorities. He, however, stated that parking problem is equally important and asked DySP/Lines to put up proposal after examining the way out for the same.</p>	<p>As regards parking problems, during the site visit of police colony, it is noticed that the occupants of ground floor houses have encroached the area meant for 1st floor, occupant which is causing inconvenience for parking space. Therefore, residents of police complex are advised not to encroach upon the area meant for parking of upper floor residents.</p>

20.	<p><u>Const. Baljeet Singh, 3848/CP (PS-17):</u> He requested for allowing weekly rest and problem of residential accommodation. W/IGP told that weekly rest, as far as possible, is already been given. He also told them that department has been very liberal in sanctioning LTC/Leave to its employees. Regarding housing project at Dhanas, he has already explained</p>	No action required.
21.	<p><u>Vol. Sonu Masih, 1272/CHG (PS/19):</u> He requested that facility of free travel in CTU should be provided to Home Guard Volunteers also. W/IGP asked DCHG to examine the matter</p>	The matter for extending free travelling facility in CTU buses to Home Guards on the analogy of Chandigarh Police personnel on Punjab Home Guards pattern is under consideration with the Chandigarh Administration.
22.	<p><u>ASI Chandermukhi, 1060/CHG (PS/3):</u> She requested that a Crèche for children of police personnel should be started in Police Quarters in Sec-42, Chandigarh. It was decided to examine the feasibility for the same</p>	The proposal for opening of crèche in Secto-42 is being examined and the feasibility and necessary requirement is being assessed.
23.	<p><u>Shri Jagdish Chand, Tailor Master(Police Lines) -</u> He requested for his promotion. The request will be examined under rules</p>	There are no rules for further promotion from the post of Tailor. However, he is entitled to benefit of ACPS (Assured Career Progression Scheme) on completion of 4/9/14 years of service, which he has already been granted.
24.	<p><u>Insp. Anokh Singh, 173/CHG (PCR)</u> He requested for promotion of UT Cadre Inspectors as DySP. It was informed that</p>	The proposal for promotion from the rank of Inspector to DySP already stands sent to Home Department since

	proposal already stand referred to Chandigarh Administration	August 2014.
25.	<p>Const. Vikash, 6246/IRB</p> <p>He requested for permission to stay outside the campus for family men. The matter will be examined under rules.</p>	<p>There are no specific instructions mentioned in the Standing Orders No.42/2009 of IRB., However, out of total 603 Jawans (Males + Females) 218 Police personnel (157 males and 61 females = total 35.8% Jawans) have been permitted to stay outside from IRBn campus till date. Const. Vikash No.6246/IRB has also been advised to submit his formal application to his unit incharge for consideration.</p>
26.	<p>Sh. Surinder Kumar, Clerk (E-9)</p> <p>He requested for facility of private hospitals for police employees and also housing society for police personnel. The matter will be examined. He also requested for separate seniority or fixed quota for the purpose of allotment of police pool accommodation to the ministerial staff. This request has not been found justified</p>	No action is required.
27.	<p>HEAD Const. Vijender, 2890/CP (PP-Lake)</p> <p>He requested that for his act of bravery, no appreciation has been given to him. The matter will be looked into.</p>	<p>In this regard, recommendation roll regarding bravery of HC Vijender Singh No.2890/CP has already been sent vide letter No.R-2235/DSP/Central dated 16.06.2014 and R-4418/DSP/Central dated 18.11.2014 in the office of w/SSP/Chandigarh.</p>

28.	<p><u>Inspector Harjit Kaur, No. 261/CHG AND OTHER INSPECTORS PRESENT IN THE SAMPARK SABHA</u></p> <p>They requested for providing Orderlies to Inspectors as per the provisions of PPR. The matter will be looked into</p>	<p>It has submitted that 14.19 Orderlies:- (1) The Inspector-General shall be entitled to two orderlies, one of whom may be head-constable. A Deputy Inspector General shall be entitled to two constables orderlies.</p> <p>A Superintendent, an Assistant Superintendent, a Deputy Superintendent and Inspector are entitled to one Constable orderly each.</p> <p>(2) Except with the permission of the Inspector General, lower subordinates shall not be employed as personal orderlies for more than three years at a time, and shall revert to other duties for three years before being again so employed.</p> <p>(3) The transfer of orderlies from district to district is prohibited without the sanction of the Inspector General of Police.</p>
29.	<p><u>SI Baldev Singh, 547/CHG (IRB)</u></p> <p>He requested that Type-I houses in Police Lines are very small and old. He suggested to dismantle the same and reconstruct as Type-II houses. His request will be looked into</p>	<p>As regard, suggestion to dismantle the old houses and construct multi story houses will take long time. However, it's also a Policy decision. The matter may be looked into.</p>
30.	<p><u>L/C Rama Rani, 4297/CP (Security wing)</u></p> <p>She requested for allotment of police pool house as her mother is seriously ill. She will submit her application</p>	<p>No such request has been received in the office. if received in future, the same will be dealt as per provisions of Standing Order on House</p>

	through proper channel which will be examined under the rules	allotment of Chandigarh Police.
31.	Problem regarding less pay than their juniors in respect of large number of Constables.	<p>Earlier the matter was taken up with the Finance Department/Chandigarh Administration as powers regarding stepping up of pay of seniors at par their juniors was with the Finance Department. Government, however, in the month of December 2014 revised the instructions and authorised Head of the Department to approve such proposals of Group 'C' and 'D'. Accordingly, all such cases have been processed and w/IGP has already accorded approval to about 328 cases of Constable. The cases of remaining about 300 Constables are under consideration and will be decided by the end of February 2015.</p>