PRESS RELEASE

04.01.2020

"Know Your Case Scheme & Public Grievances Redressal Camp" of Chandigarh police are organized in unified way i.e. on every 1st Saturday of every month. The objective of these schemes is to provide easily accessible and speedy machinery for redressal of grievances. Implementation of these directives on a sustained basis would go a long way in creating confidence in public.

"Know your case" scheme was launched by Chandigarh Police in 2013 under the title to bring greater transparency and accountability in police functioning. Under this scheme, citizen visits the concerned Police Stations/units and also in Traffic Lines Sector-29, Chandigarh to check the status of their cases, complaints and also traffic challans. Under this scheme, complainant can visit the concerned police station/unit to know the status of investigation/inquiry.

To bring greater transparency and accountability in police functioning, Chandigarh Police also launched another scheme under title "Public Grievances Redress Campaign" in July 2017 in all police stations of Chandigarh to redress grievances/complaints of public. The main idea behind this scheme is to redress/dispose maximum complaints/grievances of general public more effectively and in the short span of time.

Today i.e. 04.01.2020, **Know your case & Public Grievances Redressal Campaign** was organized in all police stations/units from 10 AM to 2 PM. The SDPO's and concerned DSP's personally supervise this campaign. During this, total **407** persons visited the Police Stations, units under these schemes. **380** persons visited under Public Grievances camp and **27** persons visited under Know your case Scheme. Total **433** complaints have been disposed off during Public Grievances Redressal camp. SDPOs of each sub-division also reviewed the process personally by spending adequate time at police stations of their sub-division. The facts of complaints were discussed with complainants. During the camp problems/issues discussed and instructions/directions regarding these have been issued to concerned Police officials/Beat staff to comply with accordingly.

During the meeting a healthy interaction was made between police and public. The police station wise detail is as under:-

Public Grievances Redress campaign

Sr. No.	Police Station/Unit	Number of persons visited	Total Complaints disposed off during PGRC Campaign	
SDPO/Central				
1.	PS-03	23	43	
2.	PS-11	16	27	
3.	PS-17	17	15	
4.	PS-SARANGPUR	11	06	
SDPO/East				
5.	PS-19	20	35	
6.	PS-26	10	50	
7.	PS- IND. AREA	06	05	
8.	PS-MM	27	20	
9.	PS-Mauli Jagran	15	12	
10.	PS-IT PARK	15	10	
SDPO/South				
11.	PS-31	22	15	
12.	PS-34	35	35	
13.	PS-36	09	16	
14.	PS-39	57	46	
15.	PS-49	15	26	

16.	PS-MALOYA	13	12
Other Units			
17.	CCIC	20	50
18.	EOW	09	-
19.	W&CSU	40	10
20.	Crime	-	-
21.	Ops. Cell	-	-
22.	Traffic	-	-
Total		380	433

Detail of Know Your Case Scheme

Sr. No.	Police Station/Unit	Number of persons visited during KYC
SDPO/Central		
1.	PS-03	-
2.	PS-11	-
3.	PS-17	-
4.	PS-SARANGPUR	02
SDPO/East		
5.	PS-19	-
6.	PS-26	-
7.	PS- IND. AREA	-
8.	PS-MM	-

9.	PS-Mauli Jagran	-
10.	PS-IT PARK	-
SDPO/South		
11.	PS-31	-
12.	PS-34	12
13.	PS-36	-
14.	PS-39	-
15.	PS-49	02
16.	PS-MALOYA	-
Other Units		
17.	CCIC	-
18.	EOW	01
19.	W&CSU	10
20	Crime	
21.	Ops. Cell	
22.	Traffic	
Total		27

Issued by Chandigarh Police On the Secret information the P.O & Summon Cell of Chandigarh Police has done remarkable work by nabbing Proclaimed Offenders namely 1) Mr. Harvinder Singh Behl S/o Late Sh Tirlok Singh Director Emerging Valley Pvt Ltd. SCO No.46-47 Ist Floor Sector-9-D Chandigarh Now# A-2 Block A Omex Royal Rsidence Pakhowal Road Ludhiana -Age-55 years declared proclaimed offender by the Hon'ble Retd. Justice Sh. Raj Sekhar Attri , President of State Consumer Disputes Redressal Commission in execution No.318/2018 on dated 13.11.2019 and also declared Proclaimed Offender by the President District Consumer Disputes Redressal Forum-1 UT., Chandigarh in execution No.131/2018 on dated 12.07.2019 and NBW in E.No.69/2019,70/2019 by the President District Consumer Disputes Redressal Forum-2 UT., Chandigarh.

2) Mr. Gursharan Batra M/s Chandigarh Overseas Private Ltd O/o SCO 249

Basement Sector-44 Chandigarh Now # 1074 Sector-4 Panchkula Hr Age-48 years declared proclaimed offender by the President District Consumer Disputes Redressal Forum-1 UT., Chandigarh in execution No. 34/2018 in CC/119/2017 Balbir Singh Behl & Ors Vs Chandigarh Overseas Private on 25.01.2019 and also declared Proclaimed Offender by the President District Consumer Disputes Redressal Forum-1 UT., Chandigarh in E.A. No. 160/2018 Pankaj Tharkal Vs Chandigarh Overseas Private, E.A. No. 161/2018 ,Laxman Aggarwal Vs Chandigarh Overseas Private E.A. No. 162/2018 ,Satish Kumar Arora Vs Chandigarh Overseas Private ,E.A. No. 163/2018 ,Neelam Arora Vs Chandigarh Overseas Private on 30.8.2019

The accuseds/Proclaimed Offenders has been arrested by the team of P.O. & Summon Staff from his new residence. They will be produced in the State Consumer Disputes Redressal Commission & District Consumer Disputes Redressal Forum-1 and 2 UT., Chandigarh.

A petition filed by Prem Lata Vs Emerging Valley Pvt Ltd in the Hon'ble High Court to arrest the Proclaimed offender Gurpreet Singh Sidhu and others Directors of M/s Emerging Valley Pvt Ltd SCO No.46-47 Ist Floor Sector-9- D Chandigarh. As per Direction of W/SSP the teams has been constituted in the supervision DSP/Central Sh.Krishan Kumar and headed by Insp. Sukhdweep Singh I/c PO & Summon staff. The teams were conducted raids in the tri city and other state. On the Secret information the teams of P.O & Summon Cell of Chandigarh Police has done remarkable work by nabbing Proclaimed Offenders namely 1) Mr. Harvinder Singh Behl S/o Late Sh Tirlok Singh Director Emerging Valley Pvt Ltd. SCO No.46-47 Ist Floor Sector-9- D Chandigarh Now# A-2 Block A Omex Royal Rsidence Pakhowal Road Ludhiana -Age-55 years declared proclaimed offender by the Hon'ble Retd. Justice Sh. Raj Sekhar Attri , President of State Consumer Disputes Redressal Commission in execution No.318/2018 on dated 13.11.2019 and also declared Proclaimed Offender by the President District Consumer Disputes Redressal Forum-1 UT., Chandigarh in execution No.131/2018 on dated 12.07.2019 and NBW in E.No.69/2019,70/2019 by the President District Consumer Disputes Redressal Forum-2 UT., Chandigarh.

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