



**THE SUPERINTENDENT OF POLICE HQs.-CUM-APPELLATE AUTHORITY-
POLICE LINES, UNDER RIGHT TO INFORMATION ACT, 2005.**

Order on First Appeal u/s 19 RTI Act.

This is an order on the appeal dated 25.11.2019 preferred by Ms. Jasjeet Kaur # 532-B, New Police Lines, Sector-26, Chandigarh under RTI Act 2005, received in this office on the same day online, against disposal of her RTI application dated 16.10.2019 by CPIO/Police Lines.

1. The appellant, a resident of New Police Colony in Police Lines, Sector-26, Chandigarh vide her RTI application dated 16.10.19 had sought information relating to her earlier complaints, illegal Booster pumps installed, illegal covered footpaths, parking space & alteration in government houses of police quarters in sector 26, Chandigarh. The CPIO disposed off her RTI application vide No. 41/RTI-19/DSP-Lines(CPIO) dated 08.11.2019.
2. The appellant, not satisfied with the manner in which her application was disposed of by the CPIO, filed the instant appeal alleging that CPIO did not provide information to her. The comments of DSP-cum-CPIO/Lines have been called for.
3. The appellant has been contacted on her mobile number 9815424261 on 20.12.19 and offered her personal hearing. She has been given a thorough hearing on 20.12.19. The information sought by the appellant, supplied by the CPIO, grievance of the appellant and comments of the CPIO is given below:

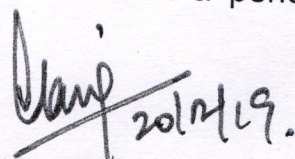
Information sought in RTI application	Information supplied by CPIO	Grievance raised in first appeal	Comments of the CPIO
Point No.1- The complaints we make through emails are solved in how much time.	It is intimated that there is no specific guideline for sending reply of the complaints made through e-mails	I was not given satisfactory answer for my RTI which was related to the inquiry of time period decided to solve complaints made through emails. Also, DSP LINE, Sector-26 has done photography and videography of illegal Booster pumps and illegal acquisition of footpaths, but they replied that they do not have any data related to this. I have submitted many complaints through emails in last 3 years but they have not been solved, they said there is no definite time	As per office record available in the o/o DSP/Lines, there is no guidelines to dispose of the complaints made through e-mails, as such, it has intimated to the appellant Ms. Jasjeet Kaur accordingly.
Point No. 2- In New Police Line, Sector-26, police pool houses, from house no. 1 to 554 how much of them have installed illegal Booster pumps.	No such data is available.		There is no record in the o/o DSP/Lines regarding installation of illegal booster pumps by the occupants of Police houses, as such, the appellant has been replied accordingly.
Point No.3- In New Police Line, Sector-26 from house no. 1 to 554, how much them have covered footpaths and parking	No such data is available.		There is no record in the o/o DSP/Lines regarding covering of footpaths and parking space by the occupants of

space illegally.		period to solve complaints made through emails.	Police houses, as such, the appellant has been replied accordingly.
Point No.4- In New Police Line Sector-26, from house no. 1 to 554 how much of them have modified government approved maps of quarters, and from whom they have taken permission.	No such data is available.		There is no record in the o/o DSP/Lines regarding modified government approved maps of quarters by the occupants of Police houses, as such, the appellant has been replied accordingly.

4. Order of the First Appellate Authority-

I have gone through the RTI appeal, vis-a-vis facts of the RTI application & comments of DSP-cum-CPIO/Police Lines. From the perusal of RTI application it is evident that all the information sought is in question form. The CPIO can only supply information which is available with him, as defined in section 2(f) of RTI Act, in the form of file, document, CD, circular, order or in any electronic form. In the instant case the CPIO has clearly informed that the information sought by the appellant is not available with him on record. The appellant should have asked the information by pin pointing her emails or complaints by mentioning their dates or numbers she had submitted with DSP/Lines or any other public authority. It seems the appellant is not satisfied over the way her emails or applications were dealt with. She can raise the issue with the senior officers. However, during personal hearing, regarding points no. 2 & 3, the appellant said that videography was done by the Police Lines authorities some years ago. The CPIO is directed to supply the copy of such videography to the appellant within 10 days of receipt of this order, free of cost, if available with him on record. The appeal is disposed of accordingly.

The appellant, if not satisfied with the disposal of appeal in the manner as above can file second appeal with the Hon'ble Chief Information Commission, CIC Bhawan, Baba Gangnath Marg, Munrika, New Delhi-110067 within a period of 90 days.


Manoj Kumar Meena, IPS
Superintendent of Police, HQs.,
cum-Appellate Authority/Police Lines,
U.T., Chandigarh.

Ms. Jasjeet Kaur
532-B, New Police Lines, Sector-26, Chandigarh.

No. D-345-47 /RTI/SP/HQs. dated Chandigarh, the: -20.12.19

Copies to the: -

1. DSP-cum-CPIO/Police Lines for necessary action.
2. I/C Computer Section for updating the Web.