



CHANDIGARH POLICE
OFFICE OF THE SENIOR SUPERINTENDENT OF POLICE, UT-CUM-SECOND
APPELLATE-AUTHORITY UNDER CRTS ACT, UT, CHANDIGARH

Subject : Petition No. 116 of 2023-2024 titled as "Complaint against SHO Sector-26 in case of Ms. Ishwita Kaur Malhotra".

Appeal Order No D-06-09 **/UT/RTSA/SSP/SAA dated :** 20.06.2024

Name of Appellant : Ms. Ishwita Kaur Malhotra
R/o H. No. 5302/A, Sector 38-West
Chandigarh
Mob.98888-62109

Concerned Designated Officer : SHO PS Sector 26

ORDER

This is an order on the complaint/petition dated 04.01.2024 filed by the petitioner Ms. Ishwita Kaur Malhotra before the Hon'ble Chandigarh Right to Service Commission, UT Chandigarh for taking appropriate action on her complaint dated 04.01.2024. The Hon'ble Commission vide order No. MS/CRTSC/2024/12 dated 19.03.2024 has referred the instant case to the undersigned for taking appropriate action.

COMMENTS OF DESIGNATED OFFICER-CUM-SHO PS SECTOR 26:-

Before proceeding further, comments of Designated Officer-cum-SHO PS Sector 26 has been obtained who submitted that the matter pertains to a complaint bearing No. ICMS/2024/000719 filed by the petitioner Ms. Ishwita Kaur Malhotra against unknown regarding killing of a community dog which was received in his office for enquiry. During enquiry, registration number of the vehicle is not clearly visible in the CCTV footage provided by the complainant and no CCTV camera is available in nearby area for identification of the vehicle. Moreover, it seems that accident is not intentional. Accordingly, complaint was sent to senior officer and the same is now filed with HAC Branch after the finalization of the enquiry.

DECISION :-

I have gone through the complaint of the complainant, instant petition of the petitioner, comments of Designated Officer-cum-SHO PS Sector 26 vis-à-vis material available on record thoroughly which revealed that the petitioner had filed a complaint vide. No. ICMS/2024/000719 against an unknown person, regarding killing of a community dog.

As per comments of Designated Officer-cum-SHO PS Sector 26 and present status of the complaint it has been established that necessary/appropriate action has already been taken in the matter and complaint has already been filed with HAC Branch.

As complaint in question has already been disposed of, so no more action is required to be taken in the matter. However, in order to maintain the spirit of Right to Service Act, Designated Officer-cum-SHO PS 26 is hereby directed to strictly adhere to the provisions of Right to Service Act and complete the enquiry into complaints in a time bound

manner as specified under Right to Service Act/Rules notified by Chandigarh Administration.

With these observations, instant petition stands disposed off, accordingly .



(Kanwardeep Kaur, IPS)
Senior Superintendent of Police
Union Territory, Chandigarh-cum-
2nd Appellate Authority under RTSA.

Ms. Ishwita Kaur Malhotra
R/o H. No. 5302/A, Sector 38-West
Chandigarh
Mob.98888-62109

Copies to :-

- 1 The Hon'ble Chief Commissioner, Chandigarh Right to Service Commission, Nagar Yozana Bhawan, C-Wing, Sector 18 A, Madhya Marg, Chandigarh w.r.t. order No. MS/CRTSC/2024/12 dated 19.03.2024.
- 2 Designated Officer-cum-SHO PS 26
- 3 Computer Section