



CHANDIGARH POLICE
OFFICE OF THE SENIOR SUPERINTENDENT OF POLICE-CUM-1st APPELLATE AUTHORITY
(UNDER RTI ACT 2005), UT, CHANDIGARH.

Appeal Order No. D-224-227 /UT/RTI/SSP, dated : 26.06.2023
Name of Appellant : Major (Retd.) Arvind Kumar,
R/o Flat No. 3022, The Tribune Friends,
Cooperative HBS Limited, Sector 50 D,
UT Chandigarh
Concerned CPIO : CPIO/PCR
Date of RTI application : 18.01.2023, received on 31.01.23
Reply of CPIO : 11.02.2023 & 23.02.23
Date of 1st Appeal : 03.05.2023

ORDER

The instant appeal of the appellant has been received from the office of SSP/Security & Traffic-cum-1st Appellate Authority, UT Chandigarh vide No. 268/PA/SSP/Tr. & Sec. dated 02.05.2023 against the disposal of his RTI application by CPIO/Traffic and PCR with the contentions that requisite information was not provided to him.

Information sought vide RTI application :-

The appellant vide his RTI application had sought information on five (05) points regarding his complaint dated 17.09.2023 sent through e-mail to SSP/Security & Traffic, UT Chandigarh and reminders dated 29.09.2023 i.e. certified copy of order/action taken on complaint dated 17.09.2023 and reminder dated 29.09.2023, copy of Standard Operating Procedure (SOP) regarding in-action by police on the complaints of senior citizens, copy of Standard Operating Procedure (SOP)/Instruction regarding complaints of senior citizens related to traffic offenders & loss caused to the property, copy of by-laws/instructions/SOP as to what action is to be taken for non-action by the police employees etc.

COMMENTS OF CPIO/PCR :-

CPIO/PCR vide his comments submitted that RTI application of the appellant was received in his office from DSP/Traffic-cum-CPIO/Traffic vide No. 14-RTI/2023/DSP/Traffic-cum-CPIO/Traffic dated 31.01.2023 for supplying information on five (05) points. Thereafter, the requisite information was obtained from quarter concerned and the same was sent to DSP/Traffic-cum-CPIO/Traffic vide letter No. RTI-02/DSP/PCR/UT Chandigarh dated 11.02.2023. So far as the appeal is concerned, complete information has already been supplied.

DECISION :-

I have gone through the contents of RTI application, appeal of the appellant, comments of CPIO/PCR vis-à-vis material available on record which revealed that appellant has sought information on five (05) points regarding his complaint dated 17.09.2023 sent through e-mail to SSP/Security & Traffic, UT Chandigarh and reminders dated 29.09.2023 i.e. certified copy of

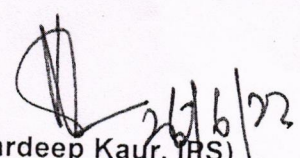
order/action taken on complaint dated 17.09.2023 and reminder dated 29.09.2023, copy of Standard Operating Procedure (SOP) regarding in-action by police on the complaints of senior citizens, copy of Standard Operating Procedure (SOP)/Instruction regarding complaints of senior citizens related to traffic offenders & loss caused to the property, copy of by-laws/instructions/SOP as to what action is to be taken for non-action by the police employees etc.

In reply, CPIO/PCR obtained the requisite information from quarter concerned and informed the DSP/Traffic-cum-CPIO/Traffic that as per record of PCR/Communication Wing, a call was received on dated 29.08.2021 at 15:37 hrs on dial – 112 in Police Control Room, Chandigarh from mobile No. 8284000452. The caller told that he is calling from Mohali Control Room and informed about an accident took place near H. No. 03, Sector 51, Chandigarh and victim's name is Arvind Kumar (Mob. 81466-63172). Immediately, without wasting any time, PCR vehicle Ambulance-09 (CH01-GA-6315) alongwith staff i.e. I/C ASI Fauja Singh No. 2781/CP & L/C Preeti No. 564/CP sent on the spot at 15:41 hrs and the spot was handed over to SI Naveen No. 1070/CHG of PS Sector 49, Chandigarh. It was also informed that whenever, any spot occurs near the border of Chandigarh & Mohali, often call gets connected to Mohali Control Room. There was no delay on the part of PCR officials of Chandigarh Police as they have responded within 04 minutes of receipt of message from Mohali Control Room.

So far as the appeal is concerned, CPIO/PCR has provided the available information to the DSP/Traffic-cum-CPIO/Traffic rather than the appellant. CPIO/PCR should have supplied the aforementioned information directly to the appellant instead of DSP/Traffic-cum-CPIO/Traffic. Resultantly, appellant was deprived of the requisite information regarding his complaint dated 17.09.2023 and subsequent reminders.

In view of above, CPIO/PCR is hereby directed to examine the concerned record again and supply the available information to the appellant directly with immediate effect, free of cost. He is further directed to send the RTI application of the appellant immediately to the concerned CPIO i.e. CPIO/South, if found relevant, as per RTI act for proper compliance and remain careful in future. Further, CPIO/South is also directed to supply the available information to the appellant in accordance with RTI act, if any part of the requisite information found related to his Sub Division. With these observations, appeal stands disposed off accordingly.

In case, the appellant is not satisfied with the disposal of his appeal, he can file second appeal before the Hon'ble CIC, CIC Bhawan, Baba Gangnath Marg, Munirka, New Delhi-110067 under the RTI Act within 90 days.


(Kanwardeep Kaur, IPS)
Senior Superintendent of Police
Union Territory, Chandigarh-cum-
1st Appellate Authority.

Major (Retd.) Arvind Kumar,
R/o Flat No. 3022, The Tribune Friends Cooperative HBS Limited,
Sector 50 D, Chandigarh
Mob. 81466-63172
Copies to :-

- 1 CPIO/PCR
- 2 CPIO/South
- 3 Computer Section