



CHANDIGARH POLICE
OFFICE OF THE SENIOR SUPERINTENDENT OF POLICE, UT-CUM-SECOND
APPELLATE-AUTHORITY UNDER CRTS ACT, UT, CHANDIGARH

Subject : Petition No. 04 of 2024-2025 titled as "Complaint against SHO PS Sector-Ind. Area in case of Ms. Sumitra Devi".

Appeal Order No D-10-13 **/UT/RTSA/SSP/SAA dated :** 20.06.2024

Name of Appellant : Ms. Sumitra Devi
R/o Village Krishan Nagar (Nayi Kothi)
Tehsil Mundawar, Distt. Alwar, Rajasthan,
PIN 301407 Mob.87000-09507

Concerned Designated Officer : SHO PS Ind. Area

ORDER

This is an order on the complaint/petition dated 02.05.2024 filed by the petitioner Ms. Sumitra Devi before the Hon'ble Chandigarh Right to Service Commission, UT Chandigarh with the allegations that Police Department UT Chandigarh is not taking action on her complaint 27.12.2023. The Hon'ble Commission vide order No. MS/CRTSC/2024/57 dated 03.05.2024 has referred the instant case to the undersigned for taking appropriate action.

COMMENTS OF DESIGNATED OFFICER-CUM-SHO PS Ind. Area:-

Before proceeding further, comments of Designated Officer-cum-SHO PS Ind. Area has been obtained who submitted that the matter pertains to a complaint bearing No. ICMS/2023/032792 filed by the petitioner Ms. Sumitra Devi against M/s Manmohan Auto Store alleging harassment and threat. During enquiry, statements of Ms. Sumitra Devi was recorded, wherein she stated that she is in contact with the accused and requested to keep her complaint on hold. She will need police intervention only if accused will not cooperate with her. As there is in no need for any action to be taken by police at this stage. Accordingly, complaint was sent to senior officer and the same is now filed with HAC Branch.

DECISION :-

I have gone through the complaint of the complainant, instant petition of the petitioner, comments of Designated Officer-cum-SHO-Ind. Area, Chandigarh vis-à-vis material available on record thoroughly which revealed that the petitioner had filed a complaint vide ICMS/2023/032792 against M/s Manmohan Auto Store alleging harassment and threat.

As per comments of Designated Officer-cum-SHO PS Ind. Area and present status of the complaint it has been established that necessary/appropriate action has already been taken in the matter and complaint has already been filed with HAC Branch.

As complaint in question has already been disposed of, so no more action is required to be taken in the matter. However, in order to maintain the spirit of Right to

Service Act, Designated Officer-cum-SHO PS Ind. Area is hereby directed to strictly adhere to the provisions of Right to Service Act and complete the enquiry into complaints in a time bound manner as specified under Right to Service Act/Rules notified by Chandigarh Administration.

With these observations, instant petition stands disposed off, accordingly



(Kanwardeep Kaur, IPS)
Senior Superintendent of Police
Union Territory, Chandigarh-cum-
2nd Appellate Authority under RTSA.

Ms. Sumitra Devi
R/o Village Krishan Nagar (Nayi Kothi)
Tehsil Mundawar, Distt. Alwar, Rajasthan, PIN 301407
Mob.87000-09507

Copies to :-

1. The Hon'ble Chief Commissioner, Chandigarh Right to Service Commission, Nagar Yozana Bhawan, C-Wing, Sector 18 A, Madhya Marg, Chandigarh w.r.t. order No. MS/CRTSC/2024/57 dated 03.05.2024.
2. Designated Officer-cum-SHO PS Ind. Area
3. Computer Section