

From

The Central Public Information Officer,  
Traffic (Admn.& East), Traffic Lines,  
Sector-29, U.T. Chandigarh

To

Dr. R.K Sharma,  
Projector Coordinator  
Mahatma Gandhi Institute of Public Administration  
Institutional Area, Sector-26, Chandigarh.

Memo No. \_\_\_\_\_/Rd/DSP/Traffic-cum-CPIO (Traffic),  
Chandigarh dated the - \_\_\_\_\_

**Subject: Proactive disclosure package audited by third party by Central Public Information Officers (CPIOs) under section-4 of Right to Information Act, 2005.**

Enclosed please find herewith the requisite information as per attached Performa for financial year 2024-25 for further necessary action at your end please.

(Shri Prakash)  
Dy. Superintendent of Police,  
Traffic Admin & South West  
-cum-CPIO Traffic Unit Sec 29  
U.T, Chandigarh

## A FRAMEWORK FOR TRANSPARENCY AUDIT

The RTI Act under section 4 provides a comprehensive framework for promoting openness in the functioning of the public authorities.

While Section 4(1) (a) provides a general guideline for record management, so that the information could be easily stored and retained, the sub-sections b, c and d of Section 4 relate to the organizational objects and functions. Sub-sections (b), (c) and (d) of Section 4 of the RTI Act and other related information can be grouped under six categories; namely, 1- organization and function, 2- Budget and programmes, 3- Publicity and public interface, 4- E. governance, 5- Information as prescribed and 6. Information disclosed on own initiative.

### 1. Organization and Function

### Traffic Wing, UT Chandigarh

S. No.	Item	Details of disclosure	Remarks/ Reference Points (Fully met/partially met/ not met- Not applicable will be treated as fully met/partially met)
1.1	Particulars of its organization, functions and duties [Section4(1)(b)(i)]	(i) Name and address of the Organization	Traffic Wing, Chandigarh Police. CPIO : Shri Prakash, DSP/Traffic Admin <a href="mailto:pdsptf-chd@nic.in">pdsptf-chd@nic.in</a>
		(ii) Head of the organization	W/DGP/UT
		(iii) Vision, Mission and Key objectives	24X7 hours management of smooth traffic in the city with road safety

		(iv) Function and duties	Management of smooth traffic in the city with road safety
		(v) Organization Chart	W/SSP/Traffic, DSP-Traffic Admin & South West., DSP- Traffic South East, DSP- Traffic Central, DSP-Traffic East, DSP-Road Safety -- Inspectors -- NGOs---- HCs----Constables.
1.2	Power and duties of its officers and employees [Section 4(1)(b)(ii)]	(i) Powers and duties of officers (administrative, financial and judicial)	Administrative
		(ii) Power and duties of other employees	To manage a free flow of traffic for all road users with safety in UT, Chandigarh.
		(iii) Rules/ orders under which powers and duty are derived and	Under MV Act-1988 as amended in 2019
		(iv) Exercised	
		(v) Work allocation	Providing traffic arrangements for free flow of traffic with road safety to all users
1.3	Procedure followed in decision making process [Section 4(1)(b)(iii)]	(i) Process of decision making Identify key decision making points	Different powers have been delegated by Authority to the officers at various levels for smooth functioning of the work of Traffic Wing.
		(ii) Final decision making authority	W/DGP/UT/Chandigarh
		(iii) Related provisions, acts, rules etc.	<a href="#">BNS, BNSS., PPR, Local &amp; Special Law and Police Work etc.</a>
		(iv) Time limit for taking a	RTI application disposed off within 30 days and

		decisions, if any	other references/ enquiries as per direction of Senior Officers.
		(v) Channel of supervision and accountability	W/DGP—W/IGP—W/SSP/Security & Traffic—DSP-Traffic Admin & South West., DSP-Traffic Central, DSP/Traffic South East, DSP/Traffic Road Safety—Traffic Inspectors
1.4	Norms for discharge of functions [Section 4(1)(b)(iv)]	(i) Nature of functions/ services offered	<a href="#">CITIZEN CHARTER</a>
		(ii) Norms/ standards for functions/ service delivery	<a href="#">CITIZEN CHARTER</a>
		(iii) Process by which these services can be accessed	<a href="#">CITIZEN CHARTER</a>
		(iv) Time-limit for achieving the targets	Other services /work done which cannot be standardized or time frame as per directions of Senior Officers.
		(v) Process of redress of grievances	The General public grievances redressed during Know Your Case and Redressal Campaign organized from time to time.
1.5	Rules, regulation, instructions manual and records for discharging	(i) Title and nature of the record/ manual /instruction.	<a href="#">As Per PPR and MV Act</a>
		(ii) List of Rules, regulations, instructions manuals and records.	<a href="#">As Per PPR and MV Act</a>
		(iii) Acts/ Rules manuals etc.	<a href="#">As per PPR, MV Act and other relevant Acts.</a>

	functions [Section 4(1)(b)(v)]	(iv) Transfer policy and transfer orders	By PEB Branch of Chandigarh Police as per CVC Guidelines.
1.6	Categories of documents held by the authority under its control [Section 4(1)(b)(vi)]	(i) Categories of documents	All the reports, Circular and Standing Orders issued by the PHQ, Sector-9, UT, Chandigarh.
		(ii) Custodian of documents / categories	Inspector Traffic Admin./MHC Traffic Wing
1.7	Boards, councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]	(i) Name of Boards, Council, Committee etc.	Traffic Wing, Chandigarh Police
		(ii) Composition	Powers as per PPR and BNSS. and MV Act
		(iii) Dates from which constituted	
		(iv) Term/ Tenure	
		(v) Powers and functions	
		(vi) Whether their meetings are open to the public?	
		(vii) Whether the minutes of the meetings are open to the public?	
		(viii) Place where the minutes if open to the public are available?	
1.8	Directory of officers and employees [Section 4(1)(b)]	(i) Name and designation	Mr Shri Prakash, DSP/Traffic/Admin & South West. Ms. Gurjeet Kaur, DSP/Traffic/Central Mr. Charanjit Singh, DSP/Traffic/East Sh. Lakshay Pandey DSP/Traffic/R&D

	(ix)]		
		(ii) Telephone , fax and e-mail Id	0172-2921049, <a href="mailto:pdsptrf-chd@nic.in">pdsptrf-chd@nic.in</a>
1.9	Monthly Remuneration received by officers & employees including system of compensation [Section 4(1) (b) (x)]	(i) List of employees with Gross monthly remuneration	As regards the remuneration of other officer's/ employees, the same is fixed as per the Pay Commissions.
		ii) System of compensation as provided in its regulations	Compensation as per GOI.
1.10	Name, designation and other particulars of public information officers [Section 4(1) (b) (xvi)]	(i) Name and designation of the public information officer (PIO), Assistant Public Information(s) & Appellate Authority	<b>CPIO/Traffic-</b> Mr. Shri Prakash, DSP/Traffic/Admin & South West <b>First Appellate Authority</b> Mr. Sumer Partap Singh, IPS, SSP/Security & Traffic
		(ii) Address, telephone numbers and email ID of each designated official.	<b><u>CPIO/Traffic</u></b> Traffic Lines, Sector-29 B, Chandigarh Tele No. 0172-2921049 e-mail: pdsptrf-chd@nic.in <b><u>Appellate Authority</u></b> SSP/ Security & Traffic, PHQ, Sector-9 D, Chandigarh. Tele No. 0172-2760834 e-mail: <a href="mailto:psspst@chd.nic.in">psspst@chd.nic.in</a> (FAA)

1.11	No. of employees against whom Disciplinary action has been proposed/ taken  (Section 4(2))	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings	Nil  Nil
		(ii) Finalized for Minor penalty or major penalty proceedings	Nil
1.12	Programmes to advance understanding of RTI (Section 26)	(i) Educational programmes	Officers are sent on trainings to get more knowledge about RTI act and its implementation. As and when opportunity comes, officers are sent on RTI training.  1 <a href="#">Guide For Information Seekers</a> 2 <a href="#">Guide For the Central Public Information Officers</a> 3 <a href="#">Guide For the Public Authorities</a>
		(ii) Efforts to encourage public authority to participate in these programmes	
		(iii) Training of CPIO/APIO	
		(iv) Update & publish guidelines on RTI by the Public Authorities concerned	

## 2. Budget and Programme:-

S. No.	Item	Details of disclosure	Remarks/ Reference Points (Fully met/partially met/ not met- Not applicable will be treated as fully met/partially met)
2.1	Budget allocated to each agency including all plans, proposed expenditure and Reports on Disbursements made etc. [Section 4(1)(b)(xi)]	<ul style="list-style-type: none"> <li>(i) Total Budget for the public authority</li> <li>(ii) Budget for each agency and plan &amp; programmes</li> <li>(iii) Proposed expenditures</li> <li>(iv) Revised budget for each agency, if any</li> <li>(v) Report on disbursements made and place where the related reports are available</li> </ul>	Budget of all the units of Chandigarh Police is managed by the SO/Accounts/Purchase Branch under the supervisions of Senior officers of PHQ.
2.2	Foreign and domestic tours During 2024-25	<ul style="list-style-type: none"> <li>(i) Budget</li> <li>(ii) Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department.               <ul style="list-style-type: none"> <li>a) Places visited</li> <li>b) The period of visit</li> <li>c) The number of members in the official delegation</li> <li>d) Expenditure on the visit</li> </ul> </li> </ul>	Relates to Senior Officers of PHQ, Sector-9, Chandigarh

		<p>(iii) Information related to procurements</p> <p>a) Notice/tender enquires, and corrigenda if any thereon,</p> <p>b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured,</p> <p>c) The works contracts concluded–in any such combination of the above-and</p> <p>d) The rate /rates and the total amount at which such procurement or works contract is to be executed.</p>	
<b>2.3</b>	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]	(i) Name of the programme of activity	<b>Execution of subsidy programmes is not carried out Traffic Wing</b>
		(ii) Objective of the programme	
		(iii) Procedure to avail benefits	
		(iv) Duration of the programme/scheme	
		(v) Physical and financial targets of the programme	
		(vi) Nature/ scale of subsidy /amount allotted	
		(vii) Eligibility criteria for grant of subsidy	
		(viii) Details of beneficiaries of subsidy programme (number, profile etc.)	
<b>2.4</b>	Discretionary and non-discretionary grants	(i) Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institutions	NA
		(ii) Annual accounts of all legal entities who are provided grants by public authorities	
<b>2.5</b>	Particulars of	(i) Concessions, permits or authorizations granted by public authority	Particulars of recipients of

	Recipients of concessions, permits of authorizations granted by the public authority [Section 4(1) (b) (xiii)]	(ii) For each concessions, permit or authorization granted a) Eligibility criteria b) Procedure for getting the concession/ grant and/or permits of authorizations c) Name and address of the recipients given concessions/ permits or authorizations d) Date of award of concessions /permits of authorizations	concessions, permits of authorizations are not granted by Traffic Wing  Relates to Senior Officers of PHQ, Sector-9, Chandigarh
2.6	CAG & PAC paras	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament.	No CAG and PAC paras laid on the table of both houses of the parliament.

### 3. Publicity Band Public interface

S. No.	Item	Details of disclosure	Remarks/ Reference Points (Fully met/ partially met/ not met- Not applicable will be treated as fully met/ partially met)
3.1	Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementati	Arrangement for consultations with or representation by the members of the public (i) Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	The representation made by the members of the public through RTI letters are properly addressed by replying the letter to the addressee. If required, he may visit the office in working hours.  The regulations/ guidelines etc. are prepared based on

	on there of [Section4(1)(b) (vii)]		the discussions involved with the stakeholders. The draft regulations are put on The Chandigarh Police website for public comments.
		<ul style="list-style-type: none"> <li>(ii) Arrangements for consultation with or representation by <ul style="list-style-type: none"> <li>a) Members of the public in policy formulation/ policy implementation</li> <li>b) Day &amp; time allotted for visitors</li> <li>c) Contact details of Information &amp;Facilitation Counter(IFC) to provide publications frequently sought by RTI applicants</li> </ul> </li> </ul>	The regulations/ guidelines etc. are prepared based on the discussions involved with the stakeholders. The draft regulations are put on the Chandigarh Police website for public comments.
		Public- private partnerships (PPP)	Public- private partnerships (PPP) related works is only traffic marshal scheme introduced in 2004 to bridge the gap between police and public which totally a volunteer service rendered by the selected citizens.
		(i) Details of Special Purpose Vehicle (SPV), if any	
		(ii) Detailed project reports(DPRs)	
		(iii) Concession agreements.	
		(iv) Operation and maintenance manuals	
		(v) Other documents generated as part of the implementation of the PPP	
		(vi) Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorization from the government	
		(vii) Information relating to outputs and outcomes	
		(viii) The process of the selection of the private sector party (concessionaire etc.)	
		(ix) All payment made under the PPP project	
3.2	Are the details of policies/ decisions, which affect public,	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive; <ul style="list-style-type: none"> <li>(i) Policy decisions/ legislations taken in the previous</li> </ul>	The Policies/decisions of all the units of Chandigarh Police are being made/taken by the senior officers of PHQ,

	informed to them [Section 4(1)(c)]	one year	Sector-9, Chandigarh as per directions of Chandigarh Administration.
		(ii) Outline the Public consultation process	Draft regulations/guidelines are kept on website for public comments. The final approved Regulations/Guidelines are also put up on website for wide publicity.
		(iii) Outline the arrangement for consultation before formulation of policy	
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]	Use of the most effective means of communication (i) Internet(website)	(i) Internet (website) www.chandigarhtrafficpolice.gov.in
3.4	Form of accessibility of information manual/handbook [Section4(1)(b)]	Information manual/handbook available in (i) Electronic format	Yes
		(ii) Printed format	Yes
3.5	Whether information manual/handbook available free of cost or not	List of materials available (i) Free of cost	Yes
		(ii) At a reasonable cost of the medium	No

[Section 4(1)(b)]		
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#### 4. E. Governance

Sr. No.	Item	Details of disclosure	Remarks/ Reference Points (Fully met/partially met/ not met- Not applicable will be treated as fully met/partially met)
4.1	Language in which Information Manual/ Handbook Available	(i) English	English Language
		(ii) Vernacular/ Local Language	English/Hindi Language as per record available.
4.2	When the information Manual/Hand book was last updated?	Last date of Annual updation	The information/data is being uploaded on Chandigarh Police website by the RTI Branch on regular basis.
4.3	Information available in electronic form [Section 4(1)(b)(xiv)]	(i) Details of information available in electronic form	CCTV Cameras Footage
		(ii) Name/ title of the document/record/ other information.	

	(iii) Location where available	Traffic Wing, UT Chandigarh.
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4.4	Particulars of facilities available to citizen for obtaining information [Section 4(1)(b)(xv)]	(i) Name & location of the faculty	<b>CPIO Traffic Wing</b>  <b>Office hours on all working days.</b>  <b>Phone-0172-2921049</b> <b>E-mail : <a href="mailto:pdsptf-chd@nic.in">pdsptf-chd@nic.in</a></b>
		(ii) Details of information made available	
		(iii) Working hours of the facility	
		(iv) Contact person & contact details (Phone, fax email)	
4.5	Such other information as may be prescribed under section 4(i)(b)(xvii)	(i) Grievance redressal mechanism	All DSP/Traffic and Inspectors of Traffic Wing are designated as Grievance Officers for the Unit of Traffic Wing.
		(ii) Details of applications received under RTI and information provided	Total 20 RTI applications (offline) received during the financial year 2024-25, all RTIs were disposed off within stipulated period.
		(iii) List of completed schemes/ projects/ Programmes	NA
		(iv) List of schemes/ projects/ programme underway	NA
		(v) Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	NA
		(vi) Annual Report	<b>Annexure A</b>
		(vii) Frequently Asked Question(FAQs)	NA
		(viii) Any other information such as a) Citizen's Charter	NA
		c) Six monthly reports on the	Report Uploaded by the RTI Branch PHQ, Sector-9, Chandigarh.

		d) Performance against the benchmarks set in the Citizen's Charter	
4.6	Receipt & Disposal of RTI applications & appeals	(i) Details of applications received and disposed	<b>Total 20 RTI applications (offline) received during the financial year 2024-25, all RTIs were disposed off within stipulated period.</b>
		(ii) Details of appeals received and orders issued	<b><u>Total 02 appeals (offline) received against RTI application during this financial year 2024-25.</u></b>
4.7	Replies to questions asked in the parliament [Section 4(1)(d)(2)]	Details of questions asked and replies given	As and when any parliament question received in Traffic Wing the reply of the same has been sent on priority basis.

## 5. Information as may be prescribed

S. No.	Item	Details of disclosure	Remarks/ Reference Points (Fully met/partially met/ not met- Not applicable will be treated as fully met/partially met)
5.1	Such other Information as may be prescribed	(i) Name & details of (a) Current CPIOs & FAAs	<b>Current CPIO</b> —Mr. Shri Prakash DSP/Traffic/Admin & South West from 24.12.2024 to till date Traffic Wing, Sector-29, Chandigarh, Ph. No. 0172-2921049

(b) Earlier CPIO & FAAs from 1.1.2015

e-mail- [pdsptrf-chd@nic.in](mailto:pdsptrf-chd@nic.in)

**Current FAA**--Mr. Sumer Pratap Singh,  
IPS SSP/Security & Traffic  
From 11.03.2024 to till date  
FFA of Security Wing, PHQ, Sector-09,  
Chd, Ph. No 01722760834.  
e-mail - [psspst@chd.nic.in](mailto:psspst@chd.nic.in) (FFA)

Earlier CPIO- Mr. Shri Prakash  
DSP/Traffic Admin & South West  
From dt. 24.12.2024 to till date.

Earlier CPIO- Mr. Dheeraj Kumar  
DSP/Traffic Admin.  
From dt. 21.10.2024 to 23.12.2024

Earlier CPIO- Ms. Niyati Mittal  
DSP/Traffic Admin.  
From dt. 04.07.2024 to 20.10.2024

Earlier CPIO- Ms. Harjeet Kaur  
DSP/Traffic Admin.  
From dt. 08.09.2022 to 03.07.2024

Earlier CPIO- Sh. Udaypal Singh  
DSP/Traffic Admin.  
From dt. 06.05.2022 to 08.09.2022

Earlier CPIO- Sh. Udaypal Singh  
DSP/Traffic Admin.  
From dt. 06.05.2022 to 08.09.2022

Earlier CPIO- Ms. Palak Goel  
DSP/Traffic Admin.  
From dt. 08.04.2021 to 06.05.2022

Earlier CPIO- Sh. Sukhwinder Pal Sondhi  
DSP/Traffic Admin.  
From dt. 30.09.2020 to 08.04.2021

Earlier CPIO- Sh. Kewal Krishan  
DSP/Traffic Admin.  
From dt. 04.07.2019 to 30.09.2020

Earlier CPIO ---Sh. Jaswinder Singh,  
DSP/Taffic/Admin  
dt. 01.08.2018 to 03.07.2019

Earlier CPIO ---Sh. Yash Pal,  
DSP/Traffic/Admin  
dt. 31.07.2016 to 31.07.2018

Earlier CPIO ---Sh. RK Ambasta,  
DSP/Traffic/Admin  
dt. 14.08.2015 to 30.06.2016

Earlier CPIO ---Sh. Pawan Kumar,  
DSP/Traffic/Admin  
dt. 01.01.2015 to 14.08.2015

Earlier FAA---Mr. Sumer Pratap Singh, IPS  
SSP/Security & Traffic 11.03.2024 to till  
FFA of Security Wing, PHQ, Sector-09,  
Chandigarh, Ph. No 01722760834

			<p>Earlier FAA---Ms. Kanwardeep Kaur, IPS SSP/Security &amp; Traffic 01.12.2023 to 10.03.2024 FFA of Security Wing, PHQ, Sector-09, Chandigarh, Ph. No 01722760834</p> <p>Earlier FAA---Ms. Manisha Chaudhary, IPS SSP/Security &amp; Traffic 30.11.2020 to 30.11.2023 FFA of Security Wing, PHQ, Sector-09, Chandigarh, Ph. No 01722760834</p> <p>Earlier FAA--- Sh. Manoj Kumar Meena, IPS, SP/Traffic 30.07.2020 to 30.11.2020 FFA of Security Wing, PHQ, Sector-09, Chd , Ph. No-01722760834.</p> <p>Earlier FAA---Sh. Shashank Anand, IPS DIG/Security &amp; Traffic 31.7.2017 to 30.7.2020 FFA of Security Wing, PHQ, Sector-09, Chandigarh, Ph. No 01722760834.</p> <p>Earlier FAA--- Sh. Ravi Kumar, IPS, SP/Security &amp; Traffic 20.01.2017 to 30.7.2017 FFA of Security Wing, PHQ, Sector-09,</p> <p>Earlier FAA--- Sh. Eish Singhal, IPS, SP/Security &amp; Traffic 08.05.2016 to 19.01.2017 FFA of Security Wing, PHQ, Sector-09, Chd , Ph. No 01722760834.</p> <p>Earlier FAA--- Sh. Maneesh Chaudhary, IPS, SSP/Security &amp; Traffic 08.05.2012 to 07.5.2016</p>
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			FFA of Security Wing, PHQ, Sector-09, Chd , Ph. No 01722760834.
		(ii) Details of third party audit of voluntary disclosure  (a) Dates of audit carried out (b) Report of the audit carried out	Yes Audit has been conducted.
		(iii) Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD	Mr. P. Abhinandan, DSP/HQ
		(a) Date of appointment	26.12.2024
		(b) Name & Designation of the officers	Mr. P. Abhinandan DANIPS DSP/HQ (Nodal officer )
		(IV) Consultancy committee of key stake holders for advice on suo-moto disclosure  (a) Dates from which constituted (b) Name & Designation of the officers	<b>Current CPIO/Traffic</b>  Mr. Shri Prakash, DSP/Traffic Admn & South West  D.O.A.- 24.12.2024 to till date
		(V) Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI  a. Dates from which constituted b. Name & Designation of the Officers	Current FAA Mr. Sumer Pratap Singh, IPS (FAA) DOA- 11.03.2024 to till date FAA of Traffic wing, PHQ-Sec-9, Chandigarh Ph. No.0172-2760834

## 6. Information Disclosed on own Initiative

<b>S. No.</b>	<b>Item</b>	<b>Details of disclosure</b>	<b>Remarks/ Reference Points (Fully met/partially met/ not met- Not applicable will be treated as fully met/partially met)</b>
6.1	Item/information disclosed so that public have minimum resort to use of RTI Act to obtain information	To dispose off the enquiry of complaint/investigation of cases within stipulated period and give the status report to the applicant any means of communication	Fully met

## **Achievements (Annexure A)**

Chandigarh Traffic Police, as a dedicated enforcement agency, has remained steadfast in its commitment to ensuring road safety and effective traffic management in the city. During the year 2024–25, several significant achievements were made. A total of **10,04,547** challans were issued, resulting in the collection of **₹28.81** crore as fine, contributing to the Government Exchequer. Additionally, **781** driving licenses were recommended for suspension to the concerned RLA for serious violations. The Police Command and Control Center successfully resolved **599** cases with assistance from the CCTV surveillance team. In terms of awareness, the Children Traffic Park, Sector 23, conducted **2,182** road safety campaigns and exhibitions, reaching approximately **1.57** lakh people and distributing **75,665** road safety pamphlets. Further, **5,428** students and teachers received structured training on traffic rules at the park. The “No Honking” campaign led to the affixation of **16,689** stickers on vehicles, while the Cycle Squad engaged **38,133** cyclists and **22,501** pedestrians, affixing **20,096** reflective tapes for their safety. Extensive outreach programs were also conducted in markets, residential colonies, and slum areas. Chandigarh Traffic Police also maintained active public engagement through social media, with **81,073** Facebook followers and **68,846** Twitter (X) followers. Due to consistent road safety efforts, the number of black spots in the city was successfully reduced from five to three. Furthermore, approximately **73,00** traffic nakas were conducted focusing on anti-speeding, anti-drunken driving, mobile use while driving, and red-light violations, reinforcing disciplined road behaviour among commuters.